

Upcoming Privacy Notice Update

Effective 1 December 2025

We're updating our **Customer Privacy Notice** to reflect important changes, including:

- A new section on **Joint Account Data Handling**
- Introduction of a **Complaints Handling Process** in line with upcoming UK data protection legislation
- Preparations for the launch of our **NBK - UK Mobile Banking App**

These updates will take effect on **1 December 2025**. We encourage you to review the revised notice to understand how we protect your personal information and your rights.

If you have any questions, please contact our Data Protection Officer at **DataProtection@nbki.com**.