



**1** Wheelchair Friendly Access



**2** iPads With Text to Speech Functionality



**3** Braille Printing Facilities



**4** Well-trained Staff to Communicate in Sign Language

**You Are Always Our Priority**



# Dedicated Services For Special Needs Customers

At NBK, you are always our priority. We aim to ensure the best service for all of our customers and that's why we are offering new services to accommodate our customers with special needs.

NBK now has dedicated branches with the latest services to accommodate and facilitate banking for our customers with visual, hearing or physical disabilities.

The services provided in these branches include:

- ATMs with have Braille keyboards and earphones, enabling visually impaired customers to withdraw money ( such ATMs have special branding and enclosures to ensure the physical wellbeing of our customers)
- Braille printing facilities
- Staff trained to provide services in sign language, for hearing-impaired customers
- iPads providing speech to text functionality for visually-impaired customers
- Wheelchair access to branches (available in all our branches)
- Reserved and clearly marked parking spaces

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## disabilities

We have six branches with these specialized facilities, (one Branch in each governorate)

<b>NBK Branch</b>	<b>Governorate</b>
Head office	Asima Governate
Cinema Salmiya	Hawalli
Rehab	Farwaniya
Mubarak Al Kabeer	Mubarak Al Kabeer
Fahaheel Saheli	Ahmadi
Saad Al Abdullah	Jahra

As part of our initiative to provide the best services to customers with disabilities, we are also introducing a refreshed website that provides text-to-speech functionality.

For more information, please call 1801801.

For more information, scan the below QR code:

