

To: **National Bank of Kuwait SAKP Dubai**
Card Services
Tel: 043161600
Fax: 04388588

Stick original card plastic in box for reason:

 "Did not authorize or participate"

Dear Sir/ Madam,

I am disputing the attached marked transaction(s) which were initiated on my X Card/Account for the following reason. Request you to reverse the same to my Card/Account.

Card No X X X X X X A/C No.: _____

Name:

- | | |
|--|---|
| <input type="checkbox"/> Require copy of signed sales slip | <input type="checkbox"/> Paid by other means |
| <input type="checkbox"/> Duplicate Transaction | <input type="checkbox"/> Merchandise not received |
| <input type="checkbox"/> Credit not Received | <input type="checkbox"/> Services not rendered |
| <input type="checkbox"/> Requested cash not dispensed | <input type="checkbox"/> Cancelled recurring transactions |
| <input type="checkbox"/> Did not authorize or participate (require full passport copy) | <input type="checkbox"/> Others |
| <input type="checkbox"/> Processing error | |

Comments:

By signing below, I am authorizing the National Bank of Kuwait to pursue legal recovery proceeding and to report the marked transaction(s) and other information/ details with regards to my account to any government and / or police authorities to investigate the validity and correctness of the above transaction(s). I am also authorizing the National Bank of Kuwait to debit the disputed transactions if they were confirmed to be done with my knowledge.
 Regards,

Signature: _____ Date: _____
 Tel. /Mobile: _____ Best time to call: _____

Official Use Only

Case # _____
 Received by: _____
 Signature: _____
 Risk Comments _____

(staff stamp)

Date: ____ / ____ / ____